

WHO IS YOUR LANDLORD?

Mainlander Property Management, Inc. has been serving the rental market since 1981. We have spoken to over 40,000 renters like you about housing needs, and would like to share with you some things we've learned.

CHOOSE YOUR LANDLORD BEFORE YOU CHOOSE THE PROPERTY

Tenants rank the single most discouraging rental experience as the failure to receive adequate service. Mainlander's success, in large part, is due to providing the highest quality resident services.

BENEFITS OF LEASING FROM MAINLANDER PROPERTY MANAGEMENT

- We provide detailed move-in and move-out condition reports with pictures for proper documentation of the condition of your rental.
- Tenant requests are a priority. Messages are checked daily. Emergency calls are answered 24 hours a day, and a Property Manager is on call at all times. The phone number to report emergencies after-hours is: (503) 251-4466.
- Our FAX line (503 635-6508) and website (www.mainlander.com) are available for repair reporting and follow-up.
- We employ full time maintenance personnel as well as licensed and bonded contractors to ensure the quality of work performed meets our standards.
- Mainlander provides a 24-hour rent drop box.
- The office is staffed Monday-Friday 8:30 - 5:30 p.m.
- Our Property Managers are licensed by the Oregon Real Estate Agency.
- All deposits are kept in a FDIC insured local bank for appropriate refund to you at the completion and satisfaction of your lease.

We are members of the National Association of Residential Property Managers (NARPM) and our President has earned a Master Property Manager (MPM) designation. Fewer than 402 property managers nationwide hold this accreditation! We're proud to have one!

"Who manages the rental property?" may be the most important question you ask! We hope you will choose a Mainlander-managed property and allow us the opportunity to show you the advantage of working with rental professionals.